

**Indian Statistical Institute**

**Documentation Research and Training Centre  
M.S. (Library and Information Science)  
2nd Semester Mid-term Examination (2025-2027)**

**Paper 08: Knowledge Management**

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**Time: 11:30 AM - 1:00 PM**

**Max. Marks: 40**

**Date: 26-02-2026**

[**Instruction:** Read the question before you attempt. ]

**Attempt any four questions**

1. Discuss the Integrated KM Cycle, explaining the three major stages and the critical transition processes involved. [10]
2. Explain the Meyer and Zack KM cycle, focusing on the "refinery" concept and the specific role of the refinement stage. [10]
3. Explain the Bukowitz and Williams KM cycle, distinguishing between its tactical and strategic phases. [10]
4. Describe the McElroy KM cycle and explain how the process of validation distinguishes knowledge management from document management. [10]
5. Provide a detailed overview of the Wiig KM cycle [10]