

**Documentation Research and Training Centre
Indian Statistical Institute, Bangalore – 560059**

**MSLIS (2022-24)
Mid-Semester Examination- February 2023**

Paper 08: Knowledge Management

**Full Marks – 40
Time: 90 mins**

Date: 23/02/2023

Answer any four questions. Each question carries equal marks.

1. Define Knowledge Management from business, cognitive science, and technology perspectives. Discuss the multidisciplinary nature of Knowledge Management. [6+4]
2. What is a KM cycle? Highlight the major steps in the Bukowitz and Williams KM Cycle. [3+7]
3. Define a case and a case study. Identify different phases of a case study. Describe the relevance of case studies in KM learning. [2+3+5]
4. “The world is shifting from physical assets to knowledge assets”. Critically examine this statement in view of knowledge management studies with examples. [10]
5. Define the Concept Analysis Technique. Differentiate between Tacit Knowledge and Explicit Knowledge. [5+5]