

Indian Statistical Institute, Bangalore

M.S (QMS) First Year
First Semester - Statistical Process Control I

Final Exam

Time: 3 hours

Date: 02 November, 2015

Answer as many questions as you can. Maximum you can score is 50

1. Bath concentration are measured hourly in a chemical process. Data (in ppm) for the last 12 hours is given below. The process target is $\mu_0 = 175$ ppm [12]

- a. Estimate the process standard deviation?
b. Construct a tabular cusum for the process to quickly detect a shift of about 1.5σ ?

| Hour | Bath Concentration |
|------|--------------------|
| 1 | 160 |
| 2 | 158 |
| 3 | 150 |
| 4 | 151 |
| 5 | 153 |
| 6 | 154 |
| 7 | 158 |
| 8 | 162 |
| 9 | 186 |
| 10 | 165 |
| 11 | 179 |
| 12 | 184 |

2. The \bar{x} and R values for 20 samples of size five are shown below. [12]

| Sample Number | \bar{x} | R | Sample Number | \bar{x} | R |
|---------------|-----------|-----|---------------|-----------|-----|
| 1 | 549 | 2.5 | 11 | 547 | 2 |
| 2 | 548 | 2.1 | 12 | 545 | 3 |
| 3 | 548 | 2.3 | 13 | 549 | 3.1 |
| 4 | 551 | 2.9 | 14 | 552 | 2.2 |
| 5 | 553 | 1.8 | 15 | 550 | 2.3 |
| 6 | 552 | 1.7 | 16 | 548 | 2.1 |
| 7 | 550 | 2 | 17 | 556 | 1.9 |
| 8 | 551 | 2.4 | 18 | 546 | 1.8 |
| 9 | 553 | 2.2 | 19 | 550 | 2.1 |
| 10 | 556 | 2.8 | 20 | 551 | 2.2 |

- a. The specification on this product has been established as 550 ± 5 . Compute the process capability indices?
b. Construct a modified control chart to monitor the process such that C_{pk} will be maintained at 1.3?

3. [10]
- a. Describe Repeatability and Reproducibility?
 - b. The *ANOVA* table computed based on the data collected for a measurement system study is given below. Estimate the Repeatability and Reproducibility? How much is the total Gauge R & R? Is the measurement system acceptable?

| Source | DF | SS | MS | F | P | F crit |
|-------------|----|---------|----------|------|------|--------|
| Part | 9 | 99.017 | 11.00189 | 7.33 | 0.00 | 2.12 |
| Operator | 1 | 2.417 | 2.417 | 1.61 | 0.21 | 4.08 |
| Interaction | 9 | 5.417 | 0.601889 | 0.40 | 0.93 | 2.12 |
| Error | 40 | 60 | 1.5 | | | |
| Total | 59 | 166.851 | | | | |

4. [12]
- a. Explain the terms AQL, LTPD, Producer's risk and Consumer's risk?
 - b. Give formula for computing Average Outgoing Quality (*AOQ*) and Average Total Inspection (*ATI*) for single sampling plan?
 - c. Suppose that a product is shipped in lots of size $N = 10000$. The receiving inspection procedure used is single sampling with $n = 50$ and $c = 2$. Calculate probability of acceptance P_a , Average Outgoing Quality *AOQ* and Average Total Inspection *ATI* for the incoming fraction nonconforming $p = 0.01, 0.02, 0.03, 0.04, 0.05$ and 0.06 ?
5. [10]
- a. Give switching procedure between normal, tightened and reduced inspection in MIL STD 105E?
 - b. A supplier ships a component in lots of size $N = 3000$. The *AQL* has been established for this product at 1%. Find normal, tightened and reduced single sampling plans for this situation from MIL STD 105E, assuming general inspection level II is appropriate?