

**Indian Statistical Institute**  
Documentation Research and Training Centre  
M.S in Library and Information Science "

**Semester 1: Paper – 6 Library Management and Automation**

Date: 07/03/2022

Duration: 1 hr.30 Mts

Max. Marks: 40

**Answer any Two Questions**

**15 Marks each**

1. Discuss Fayol's principles of management. Explain their relevance in the management of libraries and information centres.
2. Discuss in detail the neo-classical theory of Management.
3. Explain the concept of Total Quality Management (TQM) and discuss its relevance for libraries and information centres.

**Write short notes on any two**

**5 March each**

1. Programmed Budgeting
2. ISO 9000
3. Training and development