

Indian Statistical Institute

Documentation Research and Training Centre
M.S in Library and Information Science

Semester 11: Paper – 6 Library Management and Automation

Date: 04/05/2022

Duration: 3 hrs.

Max. Marks: 100

Answer any Five of the following

5X 20 =100

1. What are the different functions of the library and explain their importance?
2. What is the role of human resources in libraries and information centres?
3. What do you understand about scientific management? Discuss its limitations.
4. Explain the change management process. Discuss why people resist change and the approaches to deal with resistance to change.
5. Describe the principle objectives of TQM. Discuss how TQM can be implemented in libraries and information centres?
6. What is leadership? Narrate the Librarian as a leader?
7. Describe the steps involved in installation of Koha software and its features in context of ILMS
8. Write short notes on any two of the following
 - a. Reference service
 - b. ISO 9000
 - c. Library statistics
 - d. PPBS