

**Documentation Research and Training Centre
Indian Statistical Institute, Bangalore – 560059**

**MSLIS (2020-22/2021-23)
2nd/4th Semester Examination- May 2022**

Paper: Knowledge Management

Date: 13/05/2022

Full Marks: 100

Time: 3 Hrs

Answer any five questions. Each question carries equal marks.

1. Discuss in detail with suitable examples about the Role of LIS in KM Vs Role of KM in LIS. [20]
2. You are going to set-up a new academic library. Which KM cycle you will choose for better knowledge management practices in your library keeping in mind the three major stakeholders of the library, viz. users, resources and staff. Give clear justifications for your choice of KM cycle and explain each step of implementation in detail. [20]
3. Critically distinguish between The Zack KM Cycle and The Wigg KM Cycle. Based on your conclusions, suggest an integrated KM cycle of your own with proper justification. [12+8]
4. Define the role of tools and technologies in Knowledge Management. Discuss about any one of the content creation tools of your choice. Explain different types of predictive models (with examples) that use data mining techniques. [6+6+8]
5. Evaluate openKM as a Knowledge Management System. Discuss about its core modules and workflow structure. [10+10]
6. Write a short notes on any two of the following: [10*2=20]
 - a. Infographics
 - b. Functional strategies of knowledge management in academic libraries
 - c. Operational strategies for knowledge generation and transfer